26730

25-Channel Caller ID with Call Waiting Cordless Telephone User's Guide

We bring good things to life.

Important Information

NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Industry Canada does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTES: This equipment may not be used on coin service provided by the telephone company.

Party lines are subject to telephone company tariffs and, therefore, you may not be able to use your own telephone equipment if you are on a party line.

Check with your local telephone company.

Interference Information

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/television receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations. This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

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(An Alcatel/Thomson Multimedia Joint Venture)
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Introduction

Your Caller ID phone stores and displays specific information, provided by your local telephone company, to subscribers of Caller ID or similar caller identification services. You must subscribe to one of these services in order to use this unit.

Your Caller ID phone enables you to:

- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Record up to 40 Caller ID messages sequentially.
- Know who called while you were away.

To get the most from your new phone, we suggest that you take a few minutes right now to read through this user's guide.

IMPORTANT: In order to use this feature, you must subscribe to either the standard Name/Number Caller ID Service or Caller ID with Call Waiting Service. To know who is calling while you are on the phone, you must subscribe to Caller ID with Call Waiting Service.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

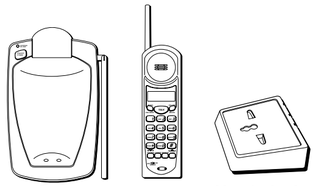
CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN
THE LIGHTNING FLASH AND ARROWHEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.
THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.
SEE MARKING ON BOTTOM / BACK OF PRODUCT

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

Before You Begin

Parts Checklist

Make sure your package includes the items shown here.



Modular Jack Requirements

You need an RJ11 (CA11A) type modular jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If such interference continues, move the cordless telephone farther away from the TV or VCR.

Digital Security System

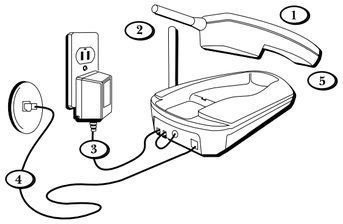
Your cordless phone uses a digital security system to provide protection against false ringing, unauthorized access, and charges to your phone line.

When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code.

Installation

Desktop Installation

NOTE: For desktop charging **only,** the handset is able to charge facing up or down.



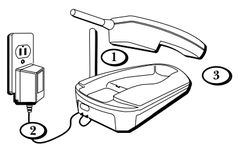
1. Place the handset in the base.
2. Raise the base antenna.
3. Plug the power supply cord into an AC outlet. The CHARGE/IN USE indicator comes on indicating that the battery is charging.

   Allow the phone to charge for 12 hours before using the first time. If you don't charge the phone properly (for 12 hours) when you first set up the phone, performance of the battery will be compromised.
4. After charging, connect the telephone line cord to the wall jack.
5. Set the RINGER switch on the handset to ON.

   NOTE : The phone automatically defaults to touch-tone dialing. To change to pulse (rotary) dialing, see "Tone/Pulse Dialing". If you don't know which type of service you have, check with the phone company.

Wall Mount Installation

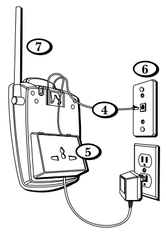
Because it is necessary to charge the handset for 12 hours prior to connecting the phone for use the first time, it is better to leave the unit on a flat surface during initial charge before attempting to hang it on the wall.



1. Place the handset in the base.
2. Plug the power supply into an AC outlet.

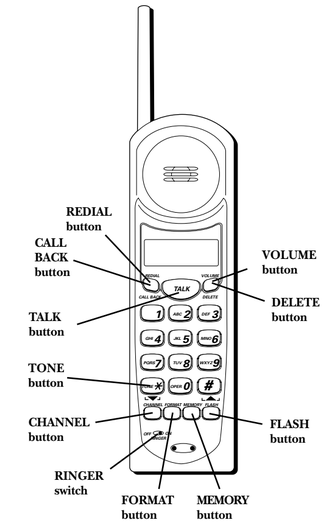
   The CHARGE/IN USE indicator comes on indicating that the battery is charging.

   Allow the phone to charge for 12 hours before using the first time. If you don't charge the phone properly (for 12 hours) when you first set up the phone, performance of the battery will be compromised.
3. Set the RINGER switch on the handset to ON.
4. After charging, plug the telephone line cord into the wall jack.
5. Attach the mounting bracket by inserting the two tabs at the top and then snapping the tab at the bottom into place.
6. Slip the mounting holes over the wall plate posts and slide the unit down firmly into place. (Wall plate not included.)
7. Raise the base antenna.



NOTE : The phone automatically defaults to touch-tone dialing. To change to pulse (rotary) dialing, see "Tone/Pulse Dialing". If you don't know which type of service you have, check with the phone company.

Cordless Phone Basics



Receiving a Call

1. Check the display to see who is calling.
2. Press the TALK button.

Making a Call

To make a call, press the TALK button before you dial and press it again to hang up.

Redial

Press the REDIAL button to redial the last number you dialed, (up to 32 digits).

Flash

Use the FLASH button to activate custom calling services such as call waiting or call transfer, which are available through your local phone company.

TIP: Don't use the TALK button to activate custom calling services such as call waiting, or you'll hang up the phone.

Channel Button

While talking, you might need to manually change the channel in order to get rid of static. Press and release the CHANNEL button to advance to the next clear channel.

Temporary Tone

This feature enables pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc., by pressing the TONE button to temporarily make the phone touch-tone compatible. To get information about your bank account, for example, you would:

1. Call the bank's information line.
2. Press the TONE button (*) after your call is answered.
3. Follow the voice instructions to complete your transaction.
4. Hang up when finished. The phone returns to pulse (rotary) service.

Finding the Handset

This feature helps to locate a misplaced handset.

Press the PAGE/FIND button on the base. The handset beeps continuously for about 2 minutes or until you press any button on the handset.

Ringer Switch

The RINGER switch must be ON for the handset to ring during incoming calls.

Tone/Pulse Dialing

This adjustment allows you to select tone (touch-tone) or pulse (rotary) mode dialing. The phone is automatically set for touch-tone use.

Tone

1. Make sure the phone is **OFF**.
2. Press and hold the CHANNEL button for 2 seconds until the phone beeps.
3. Press TONE*

Pulse

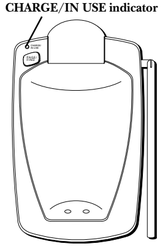
1. Make sure the phone is **OFF**.
2. Press and hold the CHANNEL button for 2 seconds until the phone beeps.
3. Press #.

Volume

The VOLUME button controls the volume of the handset's earpiece.

Voice Messaging

Provided your phone company offers voice messaging service and you subscribe to it, the CHARGE/IN USE indicator on the base flashes when the phone is not in use to indicate there is a message waiting. It stops flashing after the message has been reviewed.



Caller ID Features

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; *or* the name, phone number, date, and time. The unit can store up to 40 calls for later review.

Caller ID with Call Waiting

Provided you subscribe to Caller ID with Call Waiting service from your phone company, you are able to see who is calling when you hear the call waiting beep. The caller identification information appears in the display after you hear the tone.

- Press the FLASH button to put the current person on hold so that you can answer the incoming call.

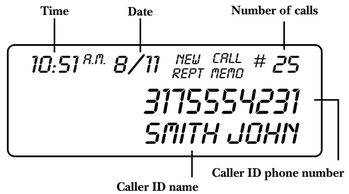
IMPORTANT: In order to use this feature, you must subscribe to either the standard Name/Number Caller ID Service or Caller ID with Call Waiting Service. To know who is calling while you are on the phone, you must subscribe to Caller ID with Call Waiting Service.

Receiving and Storing Calls

When you receive a call, the information is transmitted by the phone company to your Caller ID telephone between the first and second ring.

When the memory is full, a new call automatically replaces the oldest call in memory. *NEW* appears in the display for calls received that have not been reviewed.

NOTE: Check with your local phone company regarding name service availability.



Reviewing Messages

As calls are received and stored, the display is updated to let you know how many calls have been received.

- Press the arrow down (*) button to scroll through the call records from the most recent to the oldest.
- Press the arrow up (#) button to scroll through the call records from the oldest to the newest.

Deleting Records

Use the DELETE button to erase the record currently shown in the display or all records.

Deleting the Current Record

1. Make sure the phone is **OFF**.
2. Press DELETE. The display shows *ERASE CALL ID?*
3. Press DELETE again to erase the record.

Deleting All Records

1. Make sure the phone is **OFF**.
2. Press and hold DELETE. The display shows *ERASE ALL?*
3. Press DELETE again to erase all records.

Dialing a Caller ID Number

1. Make sure the phone is **OFF**.
2. Use the arrow (* and #) buttons to display the desired Caller ID record.
3. Press CALL BACK. The number dials automatically.

Changing the Number Format

The FORMAT button lets you change the format of the displayed number. The available formats are as follows.

7-digit 7-digit telephone number.

10-digit 3-digit area code + 7-digit telephone number.

11-digit long distance code "1" + 3-digit area code+ 7-digit telephone number.

1. Use the arrow buttons (* and #) to scroll to the number you want to call back.
2. If the number will not dial as shown, press the FORMAT button. Repeat if necessary, until the correct number of digits are shown.
3. Press CALL BACK. The number dials automatically.

NOTE: To clear the local area code, press and hold CHANNEL until *AREA CODE* appears. Then enter "000".

Memory

Store up to ten 24-digit numbers in memory for quick dialing. This memory feature is in addition to the 40 Caller ID records that can be stored in the Caller ID memory log.

Storing a Number in Memory

1. Make sure the phone is **OFF**.
2. Press the MEMORY button.
3. Press the memory location number (0-9).
4. Press MEMORY again. The display shows *ENTER NAME.*

NOTE: If you don't want to enter the name, skip step 5.

5. Use the keypad to store a name (up to 15 characters). More than one letter or character is stored in each of the number keys. For example, to enter Joe Smith, press 5 for J; press 6 three times for O; press 3 two times for E; press 1 to enter a space before you start entering the last name; press 7 four times for S; press 6 for M; press 4 three times for I; press 8 for T; and 4 two times for H.

   If you're using two letters consecutively that are stored in the same number key, you must press FORMAT between the letters. For example, if you enter Barb, press 2 two times for B; press FORMAT; press 2 for A; 7 three times for R; and 2 two times for B. You need to press FORMAT between the B and the A since they are stored within the same number key.
6. Press MEMORY. The display shows *ENTER TEL NUMBER.*
7. Use the keypad to enter the number you want to store (up to 24 digits). To add a pause, See "Inserting a Pause in the Dialing Sequence".
8. Press MEMORY again to store the number.
9. Record whose number is stored in the location on the memory label provided. You will also be able to view the name and number in the display.

Changing a Stored Number

Use the same procedure to change a stored number as you do to store a number—you're just replacing the phone number with a different one.

Dialing a Stored Number

1. Make sure the phone is **ON** by pressing the TALK button.
2. Press MEMORY.
3. Press the number (0-9) for the desired memory location. The number dials automatically.

OR

1. Make sure the phone is **OFF**.
2. Press MEMORY.
3. Use the arrow buttons (* and #) to scroll through the numbers stored in memory until the desired number is shown.
4. Press CALL BACK. The number dials automatically.

IMPORTANT: If you make test calls to emergency numbers stored in memory, remain on the line and briefly explain the reason for the call to the dispatcher. Also, it's a good idea to make these calls in off-peak hours, such as early morning or late evening.

Inserting a Pause in the Dialing Sequence

Press the REDIAL button to insert a delay in the dialing sequence of a stored telephone number when a pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). Each pause counts as 1 digit in the dialing sequence.

Reviewing and Deleting Stored Numbers

1. Press MEMORY, then press the arrow (* and #) keys to view the entry.
2. While the entry is displayed, press DELETE to delete the entry. The display shows *ERASE MEMO?*
3. Press DELETE a second time to delete the entry.

Chain Dialing from Memory

Use this feature to make calls which require a sequence of numbers such as using a calling card for a frequently called long distance number. Basically, you dial each part of the sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

The Number For	*Memory Location*
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

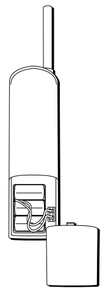
1. Make sure the phone is **ON**.
2. Press MEMORY and then press 7.
3. When you hear the access tone, press MEMORY and then press 8.
4. At the next access tone, press MEMORY and then 9.

TIP: Wait for the access tones before pressing the next memory button, or your call might not go through.

Battery Safety Precautions

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.

Changing the Battery



Make sure the telephone is **OFF** before you replace battery.

1. Remove the battery compartment door.
2. Disconnect the cord attached to the battery pack and remove the battery pack from the handset.
3. Insert the new battery pack and connect the cord into the jack inside the handset.
4. Put the battery compartment door back on.
5. Place handset in the base to charge. **If you don't charge the handset battery properly (for 12 hours) when you first set up the phone and/or when you install a new battery pack, the battery's long-term performance will be compromised.**

Contains Nickel-Cadmium Rechargeable Battery

Ni-Cd Must be Recycled or Disposed of Properly

NOTE: This product contains a nickel-cadmium rechargeable battery and must be recycled or disposed of properly. We suggest that you check with your local Environmental Agency regarding recycling or disposal.

General Product Care

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the handset, as well as other rough treatment to the phone.
- Clean the phone with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a clean pencil eraser.

Causes of Poor Reception

- Aluminum siding
- Foil backing on insulation
- Heating ducts and other metal construction can shield radio signals
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms
- Base is installed in the basement or lower floor of the house
- Base is plugged into an AC outlet with other electronic devices
- Baby monitor is using the same frequency
- Handset battery is low.
- You're out of range of the base.

Telephone Network Information

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service.

Notice must be given to the telephone company upon termination of your telephone from your line.

REN Number

On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

Message Indicators

The following indicators show the status of a message or of the unit.

ERROR	Caller information has been interrupted during transmission or the phone is excessively noisy.
ENTER NAME	Prompt telling you to enter a name for one of the 10 memory locations.
ERASE ALL?	Prompt asking if you want to erase all Caller ID records.
ERASE CALL ID?	Prompt asking if you want to erase the current Caller ID record that is shown on the display.
ERASE MEMO?	Prompt asking if you want to erase one of the 10 numbers stored in the phone's outgoing memory.
END OF LIST	Indicates there is no additional information in the Caller ID memory log.
NEW	Indicates call or calls have not been reviewed.
UNKNOWN	The incoming call is from an area not serviced by Caller ID or the information was not sent.
PAGING YOU	Someone has pressed the PAGE button on the base.
BLOCKED	The person is calling from a number that has been blocked from transmission.
REPT	Repeat call message. Indicates that a new call from the same number was received more than once.
NO DATA	No Caller ID information was received.

Handset Sound Signals

Signal	*Meaning*
A long warbling tone (with ringer on)	Signals an incoming call
One short beep, one long beep (several times)	Page signal
Three short beeps	Out of range
Four short beeps	Low battery warning

Troubleshooting Tips

Caller ID

Problem	*Solution*
No Display	• Is battery fully charged? Try replacing the battery. • If you are using AC power, make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the plug and plug it in again. • Did you order Caller ID service from your local telephone company?
Caller ID Error Message	• The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates the presence of noise on the line.

Telephone

Problem	*Solution*
No dial tone	• Check installation: — Is the base power cord connected to a working outlet? — Is the telephone line cord connected to the base unit and the wall jack? • Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service. • Is the handset out of range of the base? • Make sure the battery is properly charged (12 hours). • Is the battery pack installed correctly? • Did the handset beep when you pressed the TALK button? Did the CHARGE/ IN USE indicator come on? The battery may need to be charged.

Telephone

Problem	*Solution*
Dial tone is OK, but can't dial out	• Make sure the tone/pulse setting is programmed correctly.
Handset does not ring	• Make sure the RINGER switch on the handset is turned to ON. • You may have too many extension phones on your line. Try unplugging some phones. • See solutions for "No dial tone."
You experience static, noise, or fading in and out	• Change channels • Is handset out of range? Move closer to the base. • Does the base need to be relocated? • Charge battery. • Make sure base is not plugged into an outlet with another household appliance.
Unit beeps	• Place handset in base for 20 seconds to reset the security code. If that doesn't work, charge battery for 12 hours. • Clean charging contacts on handset and base with a soft cloth, or an eraser. • See solutions for "No dial tone." • Replace battery.
Memory Dialing	• Did you program the memory location keys correctly? • Did you follow proper dialing sequence? • Make sure the tone/pulse setting is programmed correctly. • Did you reprogram numbers into memory after power outage or battery replacement?

Service

ATLINKS Communications Canada, Inc., warrants to the purchaser or gift recipient that if any manufacturing defect becomes apparent in this product within
1 year from the original date of purchase, it will be replaced free of charge, including return transportation.

This warranty does not include damage to the product resulting from accidents, misuse or leaking batteries.

Should your product not perform properly during the warranty period, either:

1. Return it to the selling dealer with proof of purchase for replacement,
   OR
2. Remove the batteries (where applicable), and pack product complete with accessories in the original carton (or equivalent).
   — Mail prepaid (with proof of purchase) and insured to:

ATLINKS Communications Canada, Inc.
c/o Thomson Consumer Electronics Canada,Inc.
6200 Edwards Boulevard
Mississauga, Ontario
Canada L5T 2V7

The provisions of this written warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies contained in any applicable legislation, and to the extent that any such provisions purport to disclaim, exclude or limit any such statutory warranties and other rights and remedies, such provisions shall be deemed to be amended to the extent necessary to comply therewith.

If you are unable to find a qualified servicer for out of warranty service, you may write to:

ATLINKS Communications Canada, Inc.
c/o Thomson Consumer Electronics Canada, Inc.
P.O. Box 0944
Indianapolis, Indiana, U.S.A., 46206-0944

Attach your sales receipt to this booklet for future reference. This information is required if service is needed during the warranty period.

PURCHASE DATE

NAME OF STORE

CUSTOMER: CUT ALONG DOTTED LINE.

Accessory Order Form

DESCRIPTION	CAT NUMBER	PRICE*	QUANTITY	TOTAL
Replacement handset battery	BT-12	$9.95		

To order, call **1-800-338-0376** (for accessories only) or complete this order form.

For credit card purchases

Your complete charge card number, its expiration date and your signature are necessary to process all charge card orders.

Copy your complete account number from your **VISA** card.

My card expires:

Copy your complete account number from your **Master Card or Discover.**

Copy the number above your name on the **Master Card**

My card expires:

Authorized Signature

***Prices are subject to change without notice.**

Total Merchandise.....$_____

Sales Tax.....$_____

We are required by law to collect the appropriate sales tax for each individual state, county, and locality to which the merchandise is being sent. Duties will apply for shipments to Canada.

Use VISA or Master Card or Discover preferably. Money order or check must be in U.S. currency only. No COD or Cash. All accessories are subject to availability. Where applicable, we will ship a superseding model.

Shipping/Handling..... $ **$5.00**

Total Amount Enclosed.....$_____

Mail order form and money order or check (in U.S. currency) made payable to Thomson Consumer Electronics, Inc. to:

TCE
Mail Order Department
P.O. Box 8419
Ronks, PA 17573-8419

Name_____

Address_____ Apt._____

City _____State_____ ZIP_____

Daytime Phone Number ( )_____

Please make sure that this form has been filled out completely.